# D G TAL ROAD MAP FOR SMALL AND MIDSIZE LSPS

Presented by Krzysztof Zdanowski

# DO YOU REALLY, REALLY NEED TECHNOLOGY?



Gary Vee Drops a Truth Bomb About Technology (and an Unpopular Opinion About Facebook)

Innovation is taking two things that already exist and putting them together in a new way.

Tom Freston







# BUZZWORDS DO NOT INNOVATE

#### **BUT THEY SELL...**

#### TRY(IED) AT HOME SUMMA LINGUÆ TECHNOLOGIES

# EXPERIENCE NOT ADVICE







#### AGENDA

#### **I WILL GO THROUGH 5 MAIN POINTS**

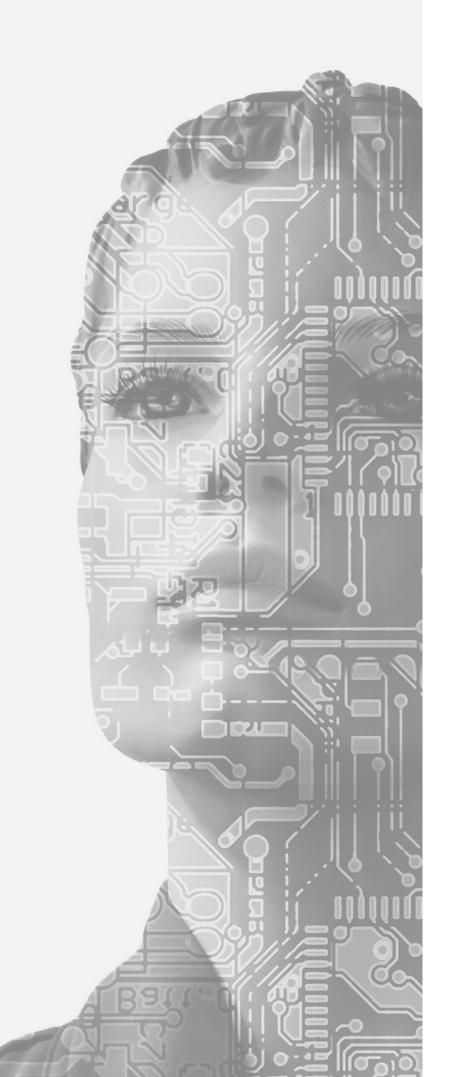


# 1. ARTIFICIAL INTELLIGENCE\*

#### **\*SORRY FOR THE BUZZWORD**









# WHEN IT WORKS, IT'S **NOT AI** ANYMORE

#### **AI TIMELINE**



2. (G) GENERAL AI

3. (S) SUPER AI









# NARROW AI

#### **SUPPORTS OUR DECISIONS**

### THE TRUE GENERAL AI

#### WHEN CHILDREN'S BOOKS ARE NOT A CHALLENGE ANYMORE





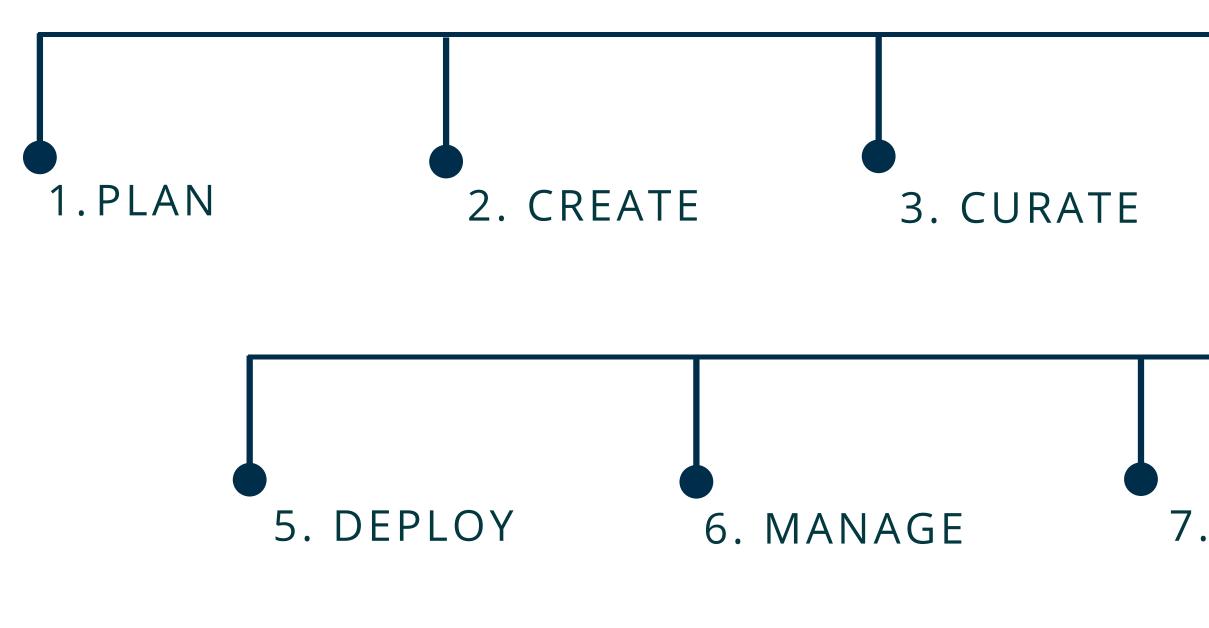


### SUPER AI

#### THE POST-HUMAN ERA

# 2. CONTENT LIFE CYCLE / CONTENT SUPPLY CHAIN

### CONTENT SUPPLY CHAIN



#### 4. DESIGN

#### 7. DELIVER & FACILITATE

### MULTILINGUAL SOLUTION

#### **NOT A TRANSLATION SERVICE**



### **3. MINDSET(S)**



### A) **BENEFIT VS SERVICE**





### **B**) **SELLING VS HELPING**



#### 4. SHOW ME THE MONEY

### INCENTIVIZE INNOVATION

MEASURED & OBJECTIVE



#### 5. YOU KNOW BETTER





Everyone who pulled together to make the dream of @TransPerfect into a reality over the past 25 years should know this: We will continue to grow, to innovate, and to lead the market. We will continue to do so as a team, and always with our clients' best interests at heart.

#### Przetłumacz Tweeta

20:46 · 04 maj 18 · Twitter Web Client			
3 Tweety po	dane dalej	34 Polubienia	
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V

Adolfo Hernandez @adolfohf

#### W odpowiedzi do @paulwrighttech

Spot on Paul ! I am convinced the next performance jump for companies will be directly linked to how well they position/ develop and engage the "next generation".... pressure is on

#### Przetłumacz Tweeta

16:52 · 25 paź 18 z Maidenhead, South East · Twitter for iPhone





@patrikattemark: As an LSP we need to focus more on the customer interface and on making language technology more accessible to our customers.#KIELI2018 #language #technology #MT

Przetłumacz Tweeta

 $10{:}45\cdot03$  wrz 18 z Helsinki, Suomi  $\cdot$  Twitter for iPhone

1 Tweet podany dalej 1 Polubienie

Q 11 0 ~°



#### THANK YOU!

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