



#### 24translate - Your Full-Service Translation Service Provider



#### Fact & Figures

Founded in 1999

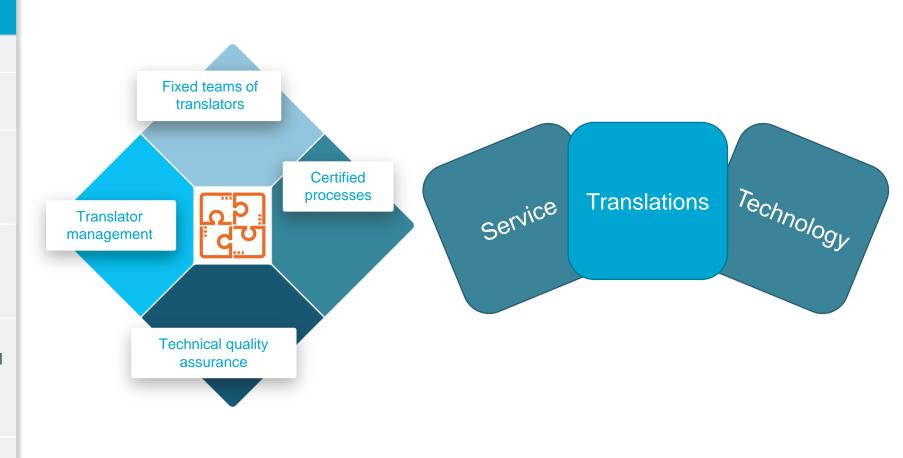
Headquarters in Hamburg, Germany Subsidiary in St. Gallen, Switzerland

More than 200 permanent employees and over 7,000 professional translators

Among the 15 largest translation service providers in Europe

Specialist for technical translations and innovative developer of technology-supported translation solutions

16 Mio € turnover 2018



## Compliance with legal requirements





# Dealing with electronic customer data – Advanced security requirements





Eidgenössische Finanzmarktaufsicht FINMA Autorité fédérale de surveillance des marchés financiers FINMA Autorità federale di vigilanza sui mercati finanziari FINMA Swiss Financial Market Supervisory Authority FINMA

- Governance
- Client Identifying Data (CID)
- Data location and access
- Infrastructure and technology safety standards
- Selection, monitoring and training of employees with access to CID
- Risk identification, control and mitigation with regard to CID confidentiality
- Communication in CID Confidentiality Incidents
- Outsourcing services in connection with CID



# **Our Security Solution Approach**

authentification

and restriction





Advanced recruitment and employee selection criteria



Data encryptions



**CID Checks** 



Operational IT Security Monitoring



Information
Security
Management
System



Security Workflows



Secure file sharing for remote access



Functional limitations (e.g.





Storage of Data in Tier IV

Data Center in

Switzerland

# 4 Security levels for different Security Requirements





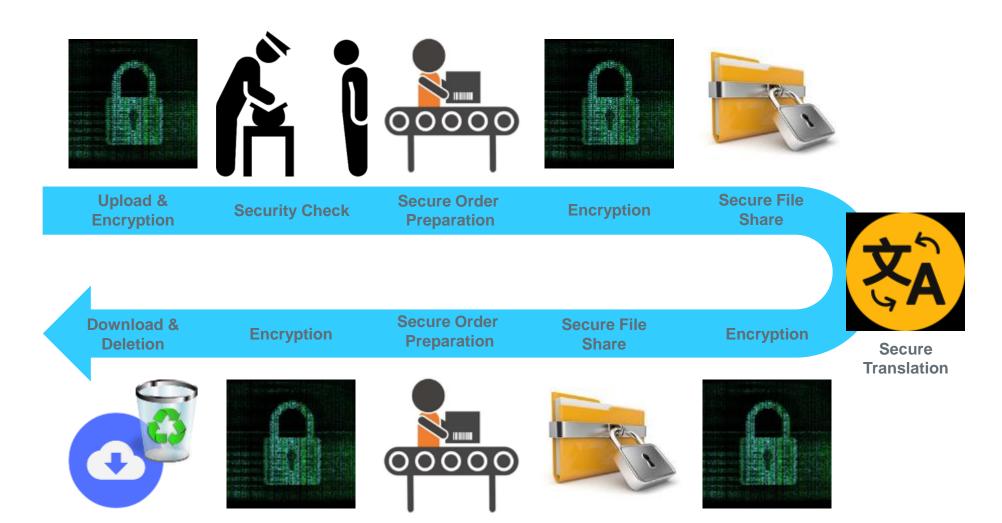






# Security Work Flow (simplified)

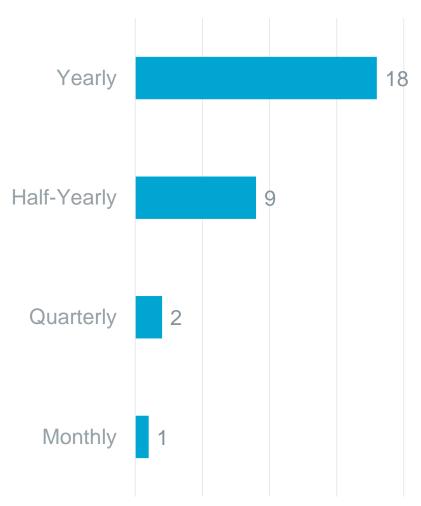




# **Operational IT Security Monitoring**







#### **Verification Areas:**

- Risk Management
- Security Policy
- Organizational Security
- Physical & Environmental Security
- Communications and Operations Management
- Access Control
- Cryptographic Controls
- Information Security Incident Management
- Reports and Management
- Business Continuity Management

# Figures 2018





### Contact

## We are here for you









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