

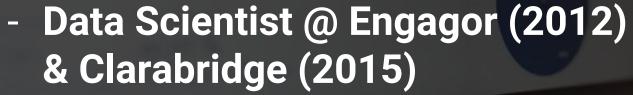


Software Proven to Improve Customer Experience Programs

Understand—make that really understand—customer feedback with best-in-class customer analytics and engage in real-time with game changing social care.

## Me (Joachim De Beule)

- Phd in Artificial Intelligence
VUB, 2007
(modeling language evolution & the immune system)



- Machine Learning & NLP
- End-to-end



## The Prediction/Learn loop

